COVID-19 Coverage, Cost and Access to Care

Sutter Health Plus is actively engaged and working to ensure our members understand how to navigate their care and coverage during this time.

As of Jan. 25, 2022

COVID-19 Testing

COVID-19 testing continues to be an important tool in combating the pandemic, both for identifying the virus and for preventing its spread in communities across the country.

Sutter Health Plus covers COVID-19 testing at no cost share for all members when performed by a treating provider as part of an individual clinical assessment in accordance with state and federal regulations—in or out-of-network.*

Sutter Health Plus also covers at no cost share FDA-authorized at-home over-the-counter (OTC) COVID-19 tests available for purchase directly through pharmacies, retailers or online. Sutter Health Plus limits coverage of at-home OTC COVID-19 tests bought without a prescription or clinical assessment by a provider to eight tests per member, per one-month period. To request reimbursement for COVID-19 tests, please submit a Member Claim Form. You must use a separate claim form for each member requesting reimbursement.

Additionally, individuals can sign up to get four free at-home OTC COVID-19 tests per household from the federal government.

COVID-19 Treatment

Sutter Health Plus covers medically necessary treatment related to a confirmed diagnosis of COVID-19. Standard member cost share applies. Members experiencing mild to moderate COVID-19 symptoms can contact their primary care physician (PCP) to discuss the most appropriate treatment options, call the 24/7 Nurse Advice line at 855-836-3500, or schedule a video visit through My Health Online.

COVID-19 Vaccines

Sutter Health Plus covers COVID-19 vaccines at no cost share to members, including vaccines administered by out-of-network or out-of-area providers, in accordance with the requirements established by the Coronavirus Aid, Relief, and Economic Security Act.* This includes any vaccines administered over more than one injection.

The COVID-19 vaccine is available, depending on supply, for every Californian age 5+. Members who are eligible to receive the vaccine can check appointment availability through:

- In-network pharmacies
- The Sutter Health COVID-19 Vaccine appointment line at 844-987-6115
- Sutter's patient portal, My Health Online
- My Turn, California's COVID-19 vaccine scheduling portal

Additional Resources

Please see the following additional resources specific to COVID-19:

- Information for Sutter Health Plus members about their coverage, cost and access to care: Sutter Health Plus COVID-19 Web Page
- Clinical and general information, a COVID-19 interactive screener, and more: Sutter Health COVID-19 Resources Page
- State guidance, alerts, data tracking, and resources: California Department of Public Health
- Federal guidance, U.S. data tracking and public health information: Centers for Disease Control and Prevention

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* *This cost share waiver is for the length of the public health emergency in accordance with state and federal regulations. There is currently no end date because the public health emergency is ongoing.*

Sutter Health Plus
Your Health Plan