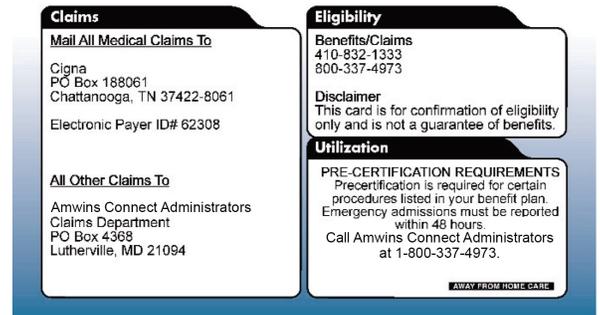


At a Glance: Member ID Card Guide



- 1 Your unique Participant # is required to identify you in the Amwins Connect Administrators enrollment/claim system as well as the Cigna Pharmacy system.
- 2 The Amwins Connect Administrators logo indicates your plan is administered by Amwins Connect Administrators. We are responsible for all eligibility, claim and customer service inquiries. Amwins Connect Administrators' phone numbers are (410) 832-1333 or toll-free (800) 337-4973 which is located on the back of the ID card. Please **do not call** Cigna for these types of questions as they will not be able to respond to them.
- 3 The Cigna PPO logo indicates your plan contracts with Cigna to provide their national network of hospitals, physicians to provide quality and cost effective medical treatment. All medical providers (hospitals, physicians, outpatient centers) should call Amwins Connect Administrators to verify your enrollment and plan benefits or if a service requires pre-certification.
- 4 Occasionally, a Pharmacy may need to contact Cigna Pharmacy at (800) 325-1404 which is located on your ID card. It is important that they refer to RxPCN: 05190000.
- 5 To search for a provider in the Cigna PPO network, click on www.cigna.com. Once on the website, select: PPO, Choice Fund PPO to begin your search.

IMPORTANT: If the Pharmacy calls Cigna and is told you are not in the Cigna Pharmacy system, chances are they are looking in the wrong Cigna system. Please ask them to refer to the Cigna RxPCN 05190000 system.



| Summary of important contact information: | |
|---|---|
| Amwins Connect Administrators Member Services: • Eligibility/Enrollment Verification • Benefit/Claim Inquiries • Medical Services that require Pre-Certification | Phone: (410) 832-1333 or Phone: (800) 337-4973 Fax: (410) 321-8053 |
| Cigna Pharmacy Helpline • RxBin: 017010 • RxPCN: 05190000 • RxGRP: 0716321 | Phone: (800) 325-1404 |
| Cigna PPO Provider Directory • Search for hospitals, physicians, labs • Select PPO, then select Choice Fund PPO | Website: www.cigna.com |