

## Our Mission

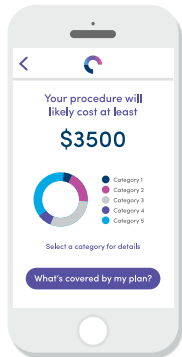
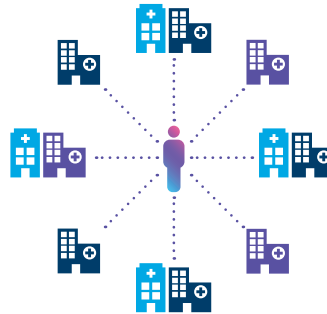
We believe the best healthcare doesn't have to be unpredictable, confusing, and a financial burden. That's why we've created an integrated healthcare system where quality care and coverage are provided by an alliance of top caregivers across the Bay Area. Our unique approach is simple and transparent, and helps members identify, understand, and access the best care wherever they live, work, and play.

## We Promise

### Access

#### Alliance Referral Program

Our members have access to in-network services with the entire Canopy Health alliance of doctors and specialists, providing a full spectrum of care at numerous renowned hospitals and care centers across the Bay Area.



### Transparency

#### Mobile Cost Estimator

A principal goal is to provide our members a simple healthcare experience, which means no surprises — clear identification of out-of-pocket costs and honesty at every point within the continuum of care. We are developing a cost estimator that members can use to see the total cost of care for procedures.

### Quality Care

#### Coordinated Care

Our contact center coordinates primary and specialty care to improve health outcomes and ensure transparency through data-sharing, streamlined communication, and continuing care following procedures and treatment. Each of our hospitals are highly regarded in terms of their approach to innovative technologies, treatments, and virtual care.



## Overview

### Reinventing Healthcare in the Bay Area

- Canopy Health Is the Bay Area's Newest Healthcare Alliance
- We are Physician- and Hospital-Owned
- We are not an Insurance Provider, we are a Provider Sponsored Health Plan
- Licensed by the Department of Managed Health Care (DMHC) to contract with fully insured commercial HMO products
- We strive to optimize accessibility, remove barriers to care, increase transparency, and advance healthcare in the Bay Area
- In essence, Canopy Health is a unique Alliance of Caregivers Championing Health and Wellness
- Our Mission is to provide Refreshingly Clear, Human Care

### Who is Canopy Health?

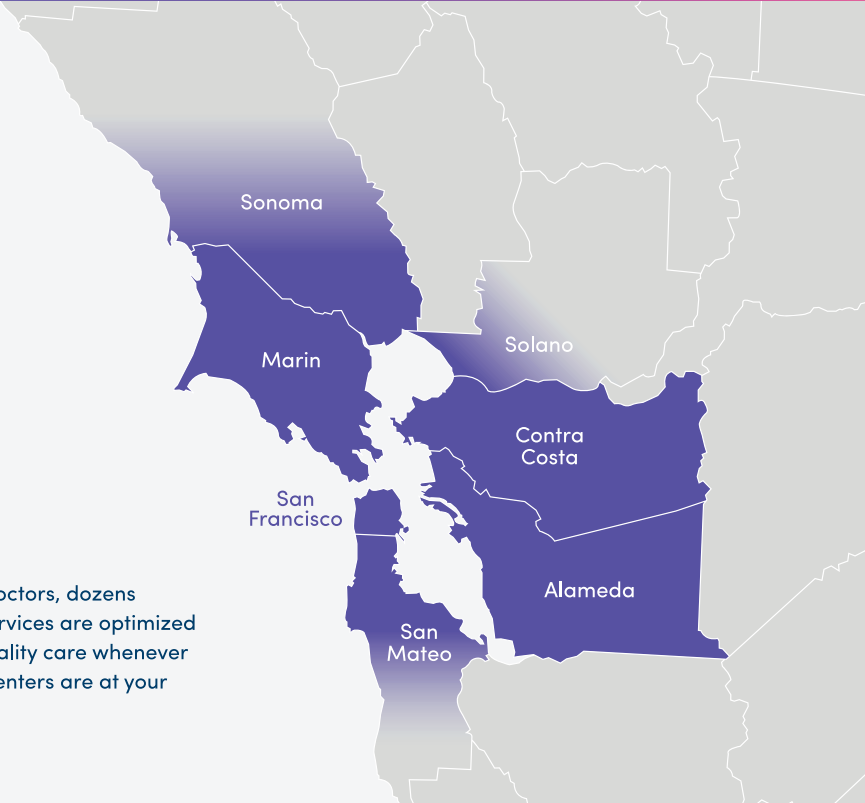
- 3 IPA Partners:
  - Hill Physicians Medical Group
  - John Muir Physician Network
  - Meritage Medical Network
- 15 World-Class Hospitals:
  - Alameda Hospital
  - Highland Hospital
  - John Muir Medical Center, Concord
  - John Muir Medical Center, Walnut Creek
  - Marin General Hospital
  - San Leandro Hospital
  - San Ramon Regional Medical Center
  - Sonoma Valley Hospital
  - Saint Francis Memorial Hospital
  - St. Mary's Medical CenterI
  - UCSF Benioff Children's Hospital, Oakland
  - UCSF Benioff Children's Hospital, Mission Bay
  - UCSF Medical Center, Mission Bay
  - UCSF Medical Center, Parnassus
  - Washington Hospital
- Dozens of Care Centers
- Over 4000 Providers within our Network
- Presence in 7 Bay Area Counties:
  - Alameda
  - Contra Costa
  - Marin
  - San Francisco
  - San Mateo
  - Solano
  - Sonoma
- Canopy Health is a growing, evolving company focused on improving healthcare, and translating all we've learned into more choice and better patient experiences



SERVICE AREA

# We've Got the Bay Area Covered

Canopy Health is an integrated healthcare alliance of over 4000 doctors, dozens of care centers, and renowned Bay Area hospitals. Access and services are optimized at every level of interaction to provide our members the highest quality care whenever and wherever they need it, so all our doctors, hospitals, and care centers are at your service – no matter where you live, work, or play.



## Our Alliance IPA & Medical Groups

These groups are working together allowing referrals to each others specialists, creating a single Canopy Health referral network.



## Hospitals & Medical Centers

- Alameda Hospital
- Highland Hospital
- John Muir Medical Center, Concord
- John Muir Medical Center, Walnut Creek
- Marin General Hospital
- San Leandro Hospital
- San Ramon Regional Medical Center
- Sonoma Valley Hospital
- Saint Francis Memorial Hospital
- St. Mary's Medical Center
- UCSF Benioff Children's Hospital Oakland
- UCSF Benioff Children's Hospital at Mission Bay
- UCSF Medical Center at Mission Bay
- UCSF Medical Center at Parnassus
- Washington Hospital

## Urgent Care Centers

- Golden Gate Urgent Care – Mill Valley
- Golden Gate Urgent Care – Oakland
- Golden Gate Urgent Care – San Francisco Lombard
- Golden Gate Urgent Care – San Francisco Market
- Golden Gate Urgent Care – San Francisco Valencia
- Golden Gate Urgent Care – San Francisco West Portal
- John Muir Urgent Care – Brentwood
- John Muir Urgent Care – Concord
- John Muir Urgent Care – Orinda
- John Muir Urgent Care – Pleasanton
- John Muir Urgent Care – San Ramon
- John Muir Urgent Care – Walnut Creek
- STAT MED Urgent Care – Lafayette
- STAT MED Urgent Care – Pleasant Hill/Concord
- UCSF Benioff Children's Hospital
- UCSF Screening and Acute Care Clinic – Urgent Care
- Washington Hospital Urgent Care

## Canopy Health IPAs

- Hill Physicians Medical Group – East Bay & San Francisco
- John Muir Physician Network
- Meritage Medical Network

## Stay Connected!

### Canopy Health Primary Contact

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**Refreshingly Clear, Human Care**