

# DIAGNOSTIC CLINIC MEDICAL GROUP

June 18, 2024

Dear Diagnostic Clinic Medical Group Patient,

After more than 50 years of providing care, Diagnostic Clinic Medical Group has made the difficult decision to close our four clinics. Our last day of operation will be August 30, 2024.

Your health and well-being are very important to us, and we understand you may have questions and concerns, especially when it comes to finding a new primary care doctor or specialist. We will be working with you to make sure your care continues after we close.

## **Finding a new doctor**

You will need to work directly with your insurance company to find doctors in your network. You should call the phone number on your insurance card to talk to a representative. Once you have identified a new doctor, you can request medical records via the instructions below.

## **Getting your medical records**

You, or your new doctor, may request your medical records by following these steps:

- Fill out the paper medical record authorization form enclosed with this letter or download and complete the authorization form from [dc-fl.com](https://dc-fl.com) and return via the instructions on the form.
- Download your medical records from your patient portal.
- Call **1.888.982.2906** and speak to a medical records representative.

## **Making a payment**

Continue making your payments for services as you currently do. This includes:

- Paying online at [dc-fl.com](https://dc-fl.com).
- Paying through the patient portal.
- Mailing your check to the address on your billing statement.

## **We're here to help**

We will have support people available in our offices through August 30 to assist during this transition. You may also call our **Patient Service Center at 727.584.7706**.

We wish you good health and a rewarding relationship with your new medical team. Thank you for trusting us with your care needs. It's been an honor to serve you.

*Your Diagnostic Clinic Medical Group Care Team*