

April 19, 2022

Dear Valued Member:

Point32Health has made the difficult decision to withdraw Harvard Pilgrim Health Care fully insured commercial products (including small group level funded products) in Connecticut as of January 1, 2023. Point32Health will instead align its resources to continue to expand our growing Medicare Advantage business through CarePartners of Connecticut, a not-for-profit company.

As a valued Harvard Pilgrim member, we wanted to share some important information with you on this transition:

- **Your coverage will NOT change immediately.** You will continue to have the same health insurance coverage you have today, through the remainder of your employer's contract period with Harvard Pilgrim. Approximately 180-days prior to your coverage ending, you will receive formal notification in the mail.
- We will be working closely with your employer and their broker to ensure a smooth transition to another carrier.
- You will continue to have access to the same network of providers that you have today for the duration of your Harvard Pilgrim coverage.* Please reference your provider directory for specific provider information.

Point32Health remains steadfast in its commitment to our members and to supporting the health and well-being of the communities we serve throughout Connecticut. We will continue to work closely with all our stakeholders to ensure a smooth transition.

If you have any additional questions, please contact Member Services at the number listed on the back of your member ID card.

Sincerely,

Felix Rodrigues
Director, Member Services
Harvard Pilgrim Health Care, a Point32Health Company

* As is always the case, providers join and leave networks throughout the year.