



Important Information About Our Negotiation with Providence Health in California

For the last several months, we've been meeting regularly with Providence Health (Providence) in California to renew its hospital and physician contracts so that our members have continued access to Providence's facilities and caregivers. We want to keep Providence in our network and are committed to remaining engaged in productive negotiation.

If we are unable to reach an agreement, Providence's facilities and providers will be out of network for our employer-sponsored, individual, Medicare Advantage PPO and Group Retiree PPO plans, effective January 1, 2023. The list of impacted facilities and medical groups is attached.

Medicare Advantage members assigned to Providence under Medicare HMO capitated plans are not impacted by this negotiation and will remain in-network.

As we continue to negotiate, here are a few things you need to know:

- **At a time when many Americans and their employers are struggling financially, Providence is demanding a price hike** that would increase health care costs for California families and employers by more than \$20 million.
- **Agreeing to Providence's request for this egregious rate increase would drive up the cost of health care** and make health care less affordable for our members and companies doing business in California.
- **We recognize that Providence is an important care provider** and have offered reasonable, market-competitive rate increases that will ensure Providence's hospitals and physicians continue to be fairly compensated for the important care they provide to our members.
- **Providence's hospitals and providers in California have benefited from federal assistance during the COVID-19 pandemic**, receiving federal grant disbursements of CARES Act funding totaling over \$376 million for provider relief over the past two years, in addition to federal loans totaling over \$542 million from the Centers for Medicare & Medicaid Services. Providence's parent company, Providence St. Joseph Health, received nearly \$1.3 billion in federal grants and over \$1.5 billion in federal loans.
- **We remain open to conversation with Providence** but take seriously the impact that rate increases have on our customers, members and overall health care costs. At this

time Providence's proposals do not align with our efforts to help contain costs for our customers and members.

- **We continue to offer a broad network**, and we want to remind you that we have relationships with over 350 hospitals and more than 109,000 physicians across California to ensure the families we serve have uninterrupted access to the care they need if we are unable to reach an agreement with Providence.
- **We have a number of resources available** to support our members and their ongoing health care needs:
 - **Continuity of Care** – Continuity of care may be available to individuals who are undergoing active treatment at Providence, providing continued in-network benefits for a period of time even if Providence goes out of network. Members should call the number on their health plan ID card to see if they qualify for continuity of care.
 - **Customer Service** – For support finding in-network hospitals and physicians, members can call the customer care number on their health plan ID card or visit their plan's website:
 - myuhc.com
 - myuhcmedicare.com
 - www.uhcretiree.com for Group Retiree plans

Our top priority is ensuring access to quality, affordable health care for the nearly 3 million people across California who depend on us. We'll remain at the negotiating table with Providence for as long as it takes to get a deal done. We ask that they join us in our commitment to provide California communities access to care that is both quality and affordable.

We value our relationship with you and encourage you to reach out to your UnitedHealthcare representative if you have any questions.

ATTACHMENT

The following Providence facilities and medical groups are included in the negotiation for our employer-sponsored, individual, Medicare Advantage PPO and Group Retiree PPO plans in California:

- Los Angeles
 - Providence Holy Cross Medical Center (Mission Hills)
 - Providence Little Company of Mary Medical Center (San Pedro)
 - Providence Little Company of Mary Medical Center (Torrance)
 - Providence Saint Joseph Medical Center (Burbank)
 - Providence Cedars-Sinai Tarzana Medical Center
 - Providence Saint John's Health Center (Santa Monica)
 - Axminster Medical Group
 - Facey Medical Foundation
 - Facey - Burbank
 - Facey - Santa Clarita
 - Facey - Simi Valley

- Facey - Tarzana
- Providence Medical Institute
- Providence Care Network
- Providence Saint John's Medical Foundation - DBA Saint John's Physician Partners
- Sonoma/Napa
 - Petaluma Valley Hospital
 - Providence Redwood Memorial Hospital
 - Queen of the Valley Medical Center (Napa)
 - Santa Rosa Memorial Hospital
 - St. Joseph Hospital – Eureka
 - Healdsburg Hospital
 - Providence Medical Network - Sonoma
 - Providence Medical Group – Sonoma (FKA: Annadel Medical Group)
 - Providence Medical Group – Napa (FKA: Queen of the Valley Medical Associates)
 - Providence Medical Group – Humboldt (FKA: Humboldt Medical Specialists)
- San Bernardino County
 - St. Mary's Medical Center-Apple Valley
 - St. Mary's High Desert Medical Group
 - Providence Affiliated Physicians, St. Mary
- Orange County
 - Providence Mission Hospital Mission Viejo
 - Providence Mission Hospital Laguna Beach
 - St. Joseph Hospital Orange
 - St. Jude Medical Center (Fullerton)
 - Providence Medical Foundation (FKA: St. Joseph Heritage Healthcare)
 - Mission Heritage Medical Group
 - Providence Affiliated Physicians, Mission
 - St. Joseph Heritage Medical Group
 - Providence Affiliated Physicians, St. Joseph
 - St. Jude Heritage Medical Group
 - Providence Affiliated Physicians, St. Jude